HVW-W

ANNUAL REPORT

KEN & CATHY RICKEL HAPPY VALLEY WATER PO BOX 2306 HAYDEN LAKE ID 83835

NAME

ADDRESS

TO THE

IDAHO PUBLIC

UTILITIES COMMISSION

FOR THE

YEAR ENDED

2012

RECEIVED

ANNUAL REPORT FOR WATER UTILITIES TO THE IDAHO PUBLIC UTILITIES COMMISSION FOR THE YEAR ENDING 2012

COMPANY INFORMATION

1 Give f	ull name of utility	Happy Valley Water System Inc					
2 Date	of Organization	6/1/2001					
3 Organ	ized under the laws of the state of	Idaho					
4 Addre	ss of Principal Office (number & street)	24461 Old Highway 95 N, Athol, ID 83801	Not mailing address)				
5 P.O. E	Box (if applicable)	PO Box 2306					
6 City		Hayden Lake					
7 State		Idaho					
8 Zip Co	ode	83835					
9 Organ	ization (proprietor, partnership, corp.)	Corporation					
10 Towns	s, Counties served	Kootenai County					
	ere any affiliated companies?	No					
	, attach a list with names, addresses a ded to the utility.	& descriptions. Explain any services					
12 Conta	ct Information	Name	Phone No.				
Presid	lent (Owner)	Ken Rickel	208-683-8105				
Vice F	President	Ken Rickel	208-683-8105				
Secre	tary	Cathy Rickel	208-683-8105				
Gene	al Manager	Ken Rickel	208-683-8105				
Comp	laints or Billing	Cathy Rickel	208-683-8105				
Engin	eering	Inland Northwest Consultants	208-773-8370				
Emerg	gency Service	Ken Rickel	208-683-8105				
Accou	inting	Susan Jacobson	866-791-5656				
13 Were	any water systems acquired during the y	ear or any additions/deletions made					
to the	service area during the year?	No					
If yes provid	, attach a list with names, addresses a ded to the utility.	& descriptions. Explain any services					
14 Where	e are the Company's books and records	kept?					
	Street Address	24461 Old Highway 95 N					
	City	Athol					
	State	Idaho	·····				
	Zip						

	NAME:	Happy Valley Water System Inc	-		
		COMPANY INFORMA	TION (Cont.)		
		For the Year Ended	2012	MANAGA	_
15	ls the s	ystem operated or maintained under a			
		service contract?		No	
16	if ves:	With whom is the contract?	-		
	,	When does the contract expire?			
		What services and rates are included?	***		
			***************************************	V. ''	
17	ls water	purchased for resale through the system?	<u></u>	No	
		Name of Organization	-		•
		Name of owner or operator	·····		
		Mailing Address			
		City			
		State			
		Zip			
				Gallons/CCF	\$Amount
		Water Purchased	•	***	<u> </u>
19	Has any	y system(s) been disapproved by the			
		Idaho Department of Environmental Quality	?	No	_
	If yes, a	attach full explanation			
20	Has the	Idaho Department of Environmental Quality			
		recommended any improvements?	_	No	-
		attach full explanation			
21	Numbe	of Complaints received during year concern	ing:		
		Quality of Service	_	0	en e
		High Bills		00	·
		Disconnection	_	0	· •
		of Customers involuntarily disconnected	.	00	•
23	Date cu	stomers last received a copy of the Summar	y		
		of Rules required by IDAPA 31.21.01.701?		July-2012	(All new customers receive
		a copy of the Summary			a copy in their packet)
24	Did sigr	nificant additions or retirements from the			
	. 12	Plant Accounts occur during the year?	_	No	•
	IT VAC S	attach full explanation			

and an updated system map

		REVENUE & EXPENS	SE DETAIL	ı			
		For the Year Ended 2012			_		
 	ACCT :				-		
4	460	400 REVENUES					
1	460	Unmetered Water Revenue			-		
2	461.1	Metered Sales - Residential	\$	9,833	-		
3	461.2	Metered Sales - Commercial, Industrial		·	-		
4	462	Fire Protection Revenue			-		
5	464	Other Water Sales Revenue			-		
6	465	Irrigation Sales Revenue		· · · · · · · · · · · · · · · · · · ·	-		
.7	466	Sales for Resale			_		
8	400	Total Revenue (Add Lines 1 - 7) (also enter result on Page 4, line 1)			\$	9,833	
9	* DEQ	Fees Billed separately to customers			Booked	d to Acct #	
10	** Hook	cup or Connection Fees Collected			Booked	d to Acct #	460
11	***Com	mission Approved Surcharges Collected	***************************************		Booked	d to Acct #	460
		401 OPERATING EXPENSES					
12	601.1-6	Labor - Operation & Maintenance			_		
13	601.7	Labor - Customer Accounts	\$	265	_		
14	601.8	Labor - Administrative & General					
15	603	Salaries, Officers & Directors	\$	5,700	_		
16	604	Employee Pensions & Benefits					
17	610	Purchased Water			- -		
18	615-16	Purchased Power & Fuel for Power	\$	2,073	_		
19	618	Chemicals			-		
20	620.1-6	Materials & Supplies - Operation & Maint.	\$	33	-		
21	620.7-8	Materials & Supplies - Administrative & General	\$	784	-		
22	631-34	Contract Services - Professional	\$	1,482	-		
23	635	Contract Services - Water Testing	\$	600	-		
24	636	Contract Services - Other	\$	890	-		
25	641-42	Rentals - Property & Equipment			•		
26	650	Transportation Expense	\$	100	•		
27	656-59	Insurance	\$	436	_		
28	660	Advertising			-		
29	666	Rate Case Expense (Amortization)	***************************************		-		
30	667	Regulatory Comm. Exp. (Other except taxes)			-		
31	670	Bad Debt Expense			•		
32	675	Miscellaneous	\$	959	-		
33	Total C	perating Expenses (Add lines 12 - 32, also enter o		· · · · · · · · · · · · · · · · · · ·	\$	13,322	

INCOME STATEMENT

		For Year Ended 2012						
	ACCT #							
1		Revenue (From Page 3, line 8)			\$	9,833	-	
2		Operating Expenses (From Page 3, line 33)	\$	13,322	•			
3	403	Depreciation Expense	\$	989	•			
4	406	Amortization, Utility Plant Aquisition Adj.	\$	-	_			
5	407	Amortization Exp Other						
6	408.10	Regulatory Fees (PUC)	\$	50	1			
7	408.11	Property Taxes	\$	103				
8	408.12	Payroll Taxes		······································				
9A	408.13	Other Taxes (list) DEQ Fees	\$	-	•			
9B				- 11."1 11."11.				
9Ç			***************************************	······				
9D								
10	409.10	Federal Income Taxes						
11	409.11		\$	20				
12		Provision for Deferred Income Tax - Federal						
13	410.11	Provision for Deferred Income Tax - State						
14	411	Provision for Deferred Utility Income Tax Credits						
15	412	Investment Tax Credits - Utility		· · · · · · · · · · · · · · · · · · ·				
16		Total Expenses from operations before interest (add line	s 2-15)		\$	14,484	_	
17	413	Income From Utility Plant Leased to Others			 		_	
18	414	Gains (Losses) From Disposition of Utility Plant					_	
19		Net Operating Income (Add lines 1, 17 &18 less line 16)					\$	(4,651)
20	415	Revenues, Merchandizing Jobbing and Contract Work				***	_	
21	416	Expenses, Merchandizing, Jobbing & Contracts					_	
22	419	Interest & Dividend Income	***************************************		\$	2		
23	420	Allowance for Funds used During Construction					_	
24	421	Miscellaneous Non-Utility Income					-	
25	426	Miscellaneous Non-Utility Expense					-	
26	408.20	Other Taxes, Non-Utility Operations			,			
27	409-20	Income Taxes, Non-Utility Operations					-	
28		Net Non-Utility Income (Add lines 20,22,23 & 24 less line	s 21,25	,26, & 27)			\$	2
29		Gross Income (add lines 19 & 28)		,			\$	(4,649)
30	427.3	Interest Exp. on Long-Term Debt						······································
31	427.5	Other Interest Charges						
32		NET INCOME (Line 29 less lines 30 & 31) (Also Enter of	n Pg 9,	Line 2)			\$	(4,649)

ACCOUNT 101 PLANT IN SERVICE DETAIL

	SUB ACCT#	# DESCRIPTION	Ве	alance ginning f Year	Added During Year	Removed During Year	E	alance ind of Year
1	301	Organization	\$	3,070			\$	3,070
2	302	Franchises and Consents					\$	-
3	303	Land & Land Rights					\$	-
4	304	Structures and Improvements	\$	1,444			\$	1,444
5	305	Collecting & Impounding Reservoirs					\$	-
6	306	Lake, River & Other Intakes					\$	
7	307	Wells					\$	_
8	308	Infiltration Galleries & Tunnels					\$	-
9	309	Supply Mains					\$	•
10	310	Power Generation Equipment					\$	
11	311	Power Pumping Equipment	\$	7,447			\$	7,447
12	320	Purification Systems					\$	
13	330	Distribution Reservoirs & Standpipes				·	\$	-
14	331	Trans. & Distrib. Mains & Accessories					\$	
15	333	Services					\$	-
16	334	Meters and Meter Installations	\$	2,674			\$	2,674
17	335	Hydrants					\$	-
18	336	Backflow Prevention Devices					\$	-
19	339	Other Plant & Misc. Equipment					\$	
20	340	Office Furniture and Equipment					\$	•
21	341	Transportation Equipment					\$	•
22	342	Stores Equipment					\$	-
23	343	Tools, Shop and Garage Equipment					\$	-
24	344	Laboratory Equipment			:		\$	_
25	345	Power Operated Equipment					\$	-
26	346	Communications Equipment					\$	-
27	347	Miscellaneous Equipment					\$	-
28	348	Other Tangible Property					\$	-
29		TOTAL PLANT IN SERVICE	\$	14,634	\$ -	s -	\$	14,634
		(Add lines 1 - 28)		Enter beg	ginning & end of	year totals on Pg	7, Line	1

Name:	Happy Valle	y Water S	System Inc	
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ACCUMULATED DEPRECIATION ACCOUNT 108.1 DETAIL

	SUB ACCT #	DESCRIPTION	Depreciation Rate %	Ве	alance eginning of Year	_	Balance End of Year	 rease or rease)
1	304	Structures and Improvements			· · · · · · · · · · · · · · · · · · ·			\$ -
2	305	Collecting & Impounding Reservoirs						\$ -
3	306	Lake, River & Other Intakes	**************************************					\$
4	307	Wells				<u> </u>		\$ -
5	308	Infiltration Galleries & Tunnels						\$
6	309	Supply Mains						\$ _
7	310	Power Generation Equipment						\$ -
8	311	Power Pumping Equipment	13.28%	\$	9,320	\$	10,309	\$ 989
9	320	Purification Systems						\$
10	330	Distribution Reservoirs & Standpipes						\$ -
11	331	Trans. & Distrib. Mains & Accessories	- M M M M M M M M.					\$ -
12	333	Services						\$ _
13	334	Meters and Meter Installations						\$ -
14	335	Hydrants						\$ _
15	336	Backflow Prevention Devices						\$ -
16	339	Other Plant & Misc. Equipment						\$ -
17	340	Office Furniture and Equipment						\$ _
18	341	Transportation Equipment						\$ _
19	342	Stores Equipment						\$
20	343	Tools, Shop and Garage Equipment						\$ -
21	344	Laboratory Equipment						\$ _
22	345	Power Operated Equipment						\$ -
23	346	Communications Equipment						\$ _
24	347	Miscellaneous Equipment						\$ -
25	348	Other Tangible Property						\$ -
26		TOTALS (Add Lines 1 - 25)		\$	9,320	\$	10,309	\$ 989

BALANCE SHEET

		<u>ASSETS</u>		Balance		Balance	ln	crease
	ACCT	# DESCRIPTION		eginning of Year		End of Year	(De	or ecrease)
1	101	Utility Plant in Service (From Pg 5, Line 29)	\$	14,634	\$	14,634	\$	_
2	102	Utility Plant Leased to Others					\$	_
3	103	Plant Held for Future Use					\$	-
4	105	Construction Work in Progress					\$	
5	114	Utility Plant Aquisition Adjustment					\$	-
6		Subtotal (Add Lines 1 - 5)	\$	14,634	\$	14,634	\$	-
7	108.1	Accumulated Depreciation (From Pg 6, Line 26)	\$	9,320	\$	10,309	\$	989
8	108.2	Accum. Depr Utility Plant Lease to Others					\$	_
9	108.3	Accum. Depr Property Held for Future Use					\$	_
10	110.1	Accum. Amort Utility Plant in Service					\$	-
11	110.2	Accum. Amort Utility Plant Lease to Others					\$	-
12	115	Accumulated Amortization - Aquisition Adj.	\$	1,964	\$	1,964	\$	
13		Net Utility Plant (Line 6 less lines 7 - 12)	\$	3,351	\$	2,362	\$	(989)
14	123	Investment in Subsidiaries					\$	-
15	125	Other Investments					\$	-
16		Total Investments (Add lines 14 & 15)					\$	-
17	131	Cash	\$	3,424	\$	5,674	\$	2,250
18	135	Short Term Investments					\$	
19	141	Accts/Notes Receivable - Customers	\$	209	\$	73	\$	(136)
20	142	Other Receivables					\$	-
21	145	Receivables from Associated Companies					\$	No.
22	151	Materials & Supplies Inventory					\$	_
23	162	Prepaid Expenses					\$	_
24	173	Unbilled (Accrued) Utility Revenue	*************		<u> </u>		\$	_
25	143	Provision for Uncollectable Accounts					\$	-
26		Total Current (Add lines 17 -24 less line 25)	\$	3,633	\$	5,747	\$	2,114
27	181	Unamortized Debt Discount & Expense					\$	-
28	183	Preliminary Survey & Investigation Charges					\$	
29	184	Deferred Rate Case Expenses	\$	_	\$	-	\$	-
30	186	Other Deferred Charges					\$	
31		Total Assets (Add lines 13, 16 & 26 - 30)	\$	6,984	\$	8,109	\$	1,125

Name:	Happy	Valley	/ Water	System	Inc
i tuilio.	HAPPI	vano	rvacei	Cystelli	1110

BALANCE SHEET

		LIABILITIES & CAPITAL	· -	Balance eginning	Balance End of	In	crease
	ACCT #	DESCRIPTION		of Year	Year	(De	ecrease)
1	201-3	Common Stock	\$	10,000	\$ 10,000	\$	-
2	204-6	Preferred Stock				\$	-
3	207-13	Miscellaneous Capital Accounts				\$	-
4	214	Appropriated Retained Earnings	\$	(6,806)	\$ (11,455)	\$	(4,649)
5	215	Unappropriated Retained Earnings			·	\$	-
6	216	Reacquired Capital Stock				\$	-
7	218	Proprietary Capital				\$	_
8		Total Equity Capital (Add Lines 1-5+7 less line 6)	\$	3,194	\$ (1,455)	\$	(4,649)
9	221-2	Bonds				\$	-
10	223	Advances from Associated Companies				\$	•
11	224	Other Long - Term Debt				\$	-
12	231	Accounts Payable	\$	2,390	\$ 2,464	\$	74
13	232	Notes Payable	\$	1,400	\$ 7,100	\$	5,700
14	233	Accounts Payable - Associated Companies				\$	-
15	235	Customer Deposits (Refundable)				\$	-
16	236.11	Accrued Other Taxes Payable				\$	-
17	236.12	Accrued Income Taxes Payable				\$	-
18	236.2	Accrued Taxes - Non-Utility				\$	-
19	237-40	Accrued Debt, Interest & Dividends Payable				\$	-
20	241	Misc. Current & Accrued Liabilities				\$	-
21	251	Unamortized Debt Premium				\$	_
22	252	Advances for Construction				\$	-
23	253	Other Deferred Liabilities				\$	-
24	255.1	Accumulated Investment Tax Credits - Utility				\$	_
25	255.2	Accum. Investment Tax Credits - Non-Utility				\$	-
26	261-5	Operating Reserves				\$	-
27	271	Contributions in Aid of Construction				\$	-
28	272	Accum. Amort. of Contrib. in Aid of Const. **				\$	-
29	281-3	Accumulated Deferred Income Taxes				\$	-
30		Total Liabilities (Add lines 9 - 29	\$	3,790	\$ 9,564	\$	5,774
31	TOTAL	LIAB & CAPITAL (Add lines 8 & 30)	\$	6,984	\$ 8,109	\$	1,125

	Name: Happy Valley Water System Inc			•	
	STATEMENT For Year Ended	OF RETAINED	EARNINGS		
1	Retained Earnings Balance @ Beginning of Yea	r		\$ (6,806)	
2	Amount Added from Current Year Income (From			\$ (4,649)	
3	Other Credits to Account			(1,0.10)	
4	Dividends Paid or Appropriated			\$ -	
5	Other Distributions of Retained Earnings			\$ -	
6	Retained Earnings Balance @ End of Y		\$ (11,455)		
	CAPIT	TAL STOCK DET	AIL		
			No. Shares	No. Shares	Dividends
7	Description (Class, Par Value etc.)		Authorized	Outstanding	Paid
	Common, no par value		10,000	10,000	0
			·		
	DETAI	L OF LONG-TER	RM DEBT		
		Interest	Year-end	Interest	Interest
8	Description	Rate	Balance	Paid	Accrued
	-				
	-	****			
	Web to the second secon				
			· · · · · · · · · · · · · · · · · · ·		
					#** ** * * * * * * * * * * * * * * * *
	***************************************				-
		·			

	Name:	Happy Valley Water System Inc		1 111, 11 <u>(</u> 1		
		SYS	TEM ENGINEERING	S DATA		
		For Year End	ded 2012	- Maria Cara Cara Cara Cara Cara Cara Cara		
1	Provide	e an updated system map if significant	t changes have bee	n made to the syst	em during the yea	ır.
2	Water	Supply: Designation or location	Rated Capacity (gpm)	Type of Treatment: (None, Chlorine Fluoride Filter etc.)	Annual Production (000's Gal.)	Water Supply Source (Well, Spring, Surface Wtr)
		10025 N Happy Trail	100	None	6,003	Well
						
						·
					····	
						
				1		
	***************************************			<u> </u>		· · · · · · · · · · · · · · · · · · ·
3	System	Storage:	Total	Usable	Type of	
			Capacity 000's	Capacity 000's	Type of Reservoir (Elevated,Pres-	Construction (Wood, Steel
	Storage	Designation or Location	Gal.	Gal.	urized, Boosted)	Concrete)
		10025 N Happy Trail				

	-					

(Duplicate form and attach if necessary. Asterisk facilities added this year.)

	Name: Happy Valley Water System Inc		·	- ,	
	SYST For Year End	FEM ENGINEERING (continued) led 2012	DATA	_	
4	Pump information for ALL system pumps, inc	- · · · ·			
	Designation or Location & Type of Pump**	Horse Power	Rated Capacity (gpm)	Discharge Pressure (psi)	Energy Used This Year
	1) Well-Submersible	20	100	20	21,992 KW
	A				
			<u> </u>		
					<u> </u>
5	** Submit pump curves unless previously Attach additional sheets if inadequate spa			acilities added t	his year.
J	If Wells are metered: What was the total amount pumped this year?				
	What was the total amount pumped during peak month?				
	What was the total amount pumped on the peak day?				
6	If customers are metered, what was the total amount sold in peak month?				1,887,860
7	Was your system designed to supply fire flows?			No	
	If Yes: What is current system rating?				
8	How many times were meters read this year?				
	During which months?	which months? May, June,			
		July, August, Se	ptember		
9	How many additional customers could be served with no system improvements except a service line and meter?				
	How many of those potential addition	ns are vacant lots?			
10	Are backbone plant additions anticipated during the coming year? If Yes, attach an explanation of projects and anticipated costs!			NO	
11	, and the state of				
					Unknown

Name:	Happy	Valley	Water	System	Inc

SYSTEM ENGINEERING DATA

(continued)

		(
For Year	Ended	2012

FEET OF MAINS

1	Pipe Size	In Use Beginning Of Year	Installed During Year	Abandoned During Year	In Use End of Year
	8"	6,500	0	0	6,500
	6"	10,000	0	0	10,000
,					

CUSTOMER STATISTICS

		Number of Customers Thousands of Gallon		sands of Gallons S	s Sold
		This	Last	This	Last
		Year	Year	Year	Year
2	Metered:			,	
2A	Residential	27	27	6,003	5,586
2B	Commercial				
2C	Industrial				
3	Flat Rate:				
3A	Residential				
3B	Commercial				-
3C	Industrial				
4	Private Fire Protection				
5	Public Fire Protection				
6	Street Sprinkling				
7	Municipal, Other	****			
8.	Other Water Utilities				
	TOTALS (Add lines 2 through 8)	27	27	6,003	5,586

CERTIFICATE

State of Idaho)	
County of Kootenai) _)	SS

WE, the undersigned, Kenneth W. Rickel and Catherine L. Rickel, of the Happy Valley Water System Inc, utility, on our oath do severally say that the foregoing report has been prepared under our direction, from the original books, papers and records of said utility; that we have carefully examined same, and declare the same to be a correct statement of the business and affairs of said utility for the period covered by the report in respect to each and every matter and thing therin set forth, to the best of our knowledge, information and belief.

(Chief Officer)

Subscribed and Sworn to Before Me

this / day of //ay , 30/3

NOTARY PUBLIC

My Commission Expires Aug. 2018

k/excel/jnelson/anulrpts/wtrannualrpt

HAPPY VALLEY WATER SYSTEM INC

PO BOX 2306 HAYDEN LAKE, ID 83835

Ken Rickel, General Manager

Telephone: 208-683-8105 or 208-660-2560

Fax: 208-683-4315

To Our Customers:

This is a summary of the rules for termination of service for all Happy Valley Water System Inc customers as determined by the Idaho Public Utilities Commission (IPUC). These rules cover the rights and responsibilities of the Customer and the Utility. An explanation of our rate schedule has also been included.

If you have any questions concerning this information, please contact:

OR

Happy Valley Water System Inc PO Box 2306 Hayden Lake, ID 83835 208-683-8105 or 208-660-2560 208-683-4315 (fax) IPUC PO Box 83720 Boise, ID 83720-0074 208-334-0300 800-432-0369

RULES FOR TERMINATION OF SERVICE

TERMINATION WITH PRIOR NOTICE

With proper customer notice Happy Valley Water System Inc may deny or terminate water service for one of the following reasons:

- 1. Nonpayment of a past due bill or payment of a past due billing with a NSF check.
- 2. Failure to honor the terms of a payment arrangement.
- 3. Obtaining service by false identity.
- 4. Refusing to allow access to the water meter shut-off valve.
- 5. Willfully wasting service through improper equipment or otherwise.
- 6. Failure to apply for service.

TERMINATION WITHOUT PRIOR NOTICE

Happy Valley Water System Inc may deny or terminate water service without notice for one of the following reasons:

- 1. A situation exists that is immediately dangerous to life, physical safety or property.
- 2. To prevent a violation of federal, state or local safety or health codes.
- 3. Service is obtained, diverted or used without the authorization of Happy Valley Water System Inc.
- 4. Happy Valley Water System Inc has diligently attempted to notify you of termination and has been unable to contact you.
- 5. If ordered by any court, The Commission, or any other duly authorized public authority.

(continued on next page)

Happy Valley Water System Inc

Customer Rules

NOTIFICATION AND BILLING

- 1. Meters will be read on or about the 22nd of each month (weather permitting). Invoices will be sent out on the 10th of the month following with payment due by the 25th of each month. The basic monthly fee is \$27.00 per month at this time.
- 2. A billing is considered past due (25) twenty-five days after the invoice date. A 1% late fee is applied to past due accounts.
- A written notice of termination must be mailed at least (7) seven days before the proposed termination date.
- 4. At least (24) twenty-four hours before the service is terminated, a notice will be left at the property advising you of the steps needed to have services restored.
- 5. Only a (24) twenty-four hour notice is required if you do not keep a payment arrangement or the payment is not honored by the bank.

PAYMENT ARRANGEMENTS AND SPECIAL CIRCUMSTANCES

If you cannot pay your bill in full or you receive a notice of termination, please call our office.

Payment arrangements can be made to avoid termination of service.

If you cannot pay your bill and a member of your household is seriously ill or there is a medical emergency, Happy Valley Water System Inc will postpone termination of service for (30) days. A written certification from a licensed physician or public health official stating the name of the person who is ill and their relationship to the customer and the name, title and signature of the person certifying the serious illness or medical emergency.

COMPLAINT PROCEDURES

If, at any time, you have a complaint concerning the termination of service, policies and practices or any other matter regarding our service please contact Happy Valley Water System Inc in person, by telephone or in writing. Your complaint will be investigated promptly and thoroughly. You will be notified orally or in writing. Your service will not be disconnected while the complaint is being investigated by the utility or the IPUC.

RESTRICTION OF TERMINATION OF SERVICE

Service cannot be disconnected on Friday, Saturday, Sunday or legal holidays recognized by the State of Idaho or 2:00 p.m. on any day immediately before any legal holiday. Service may only be terminated between the hours of 8:00 a.m. and 4:00 p.m. The employee sent to the premises to terminate the services will identify him/herself to you and state the purpose of the visit. This person is authorized to accept payment in full.

(continued on next page)

Happy Valley Water System Inc

Customer Rules

HOOKUP

The Happy Valley Water System Inc reserves the right to deny hookups during the winter months due to adverse weather conditions. New hookups will be scheduled as soon as weather conditions permit.

HOOKUP CHARGES AND FEES

A one-time hookup charge of \$500.00 will be paid in advance for any new service hookup. The extra costs of an out of the ordinary circumstances requiring additional equipment or special construction techniques involved in the installation of a new service connection will be agree to in advance and put into writing by the customer and the Happy Valley Water System Inc. One residence per hookup is allowed.

The monthly rate is \$27.00 per month, which includes 20,000 gallons. There is a commodity charge of \$0.70/1,000 gallons for all consumption in excess of 20,000 gallons. Payment is due in full by the 25th of the month and is considered delinquent by the 5th of the month following billing. A 1% (one percent) per month service charge will be added to all past due amounts. Arrangements can be made to pay in advance monthly, quarterly, semi-annually or annually.

RECONNECTION FEE

If water service has been terminated, any balance due plus a reconnection fee of (\$20.00) twenty dollars is due.

NO ONE EXCEPT AN AUTHORIZED AGENT OF THE RICKEL WATER COMPANY SHALL TAMPER WITH, INTERFERE WITH, MAKE REPAIRS, CONNECTECTIONS OR REPLACEMENTS OF OR TO ANY OF THE COMPANY'S PROPERTY, EXCEPT IN THE CASE OF EXTREME EMERGENCY